



## **Volunteer at First Light Festival 2023!**

First Light is a unique arts and culture weekend long Festival taking place on the seafront of Britain's most easterly town, Lowestoft. With free access and over 150 free events, the programme is broad and inclusive, encompassing big names acts whilst also shining a light on local talent and cultural organisations.

Volunteers are an integral part of our team. In 2022, our brilliant team of committed and enthusiastic volunteers undertook over a staggering 250 4-hour-long shifts, that's over 1000 hours of work! Our plans are ambitious and exciting, and we need your help to deliver what promises to be another amazing event in 2023.

There are lots of different roles and ways to be involved, but generally to be a First Light Volunteer you need the following skills and attributes:

- A positive and enthusiastic attitude
- Availability Saturday 17 and/or Sunday 18 June 2023
- Commitment to and flexibility with shifts and tasks
- To be responsible, adaptable, reliable and punctual
- Be comfortable engaging with members of the public
- To work well as part of a team
- Willingness to develop existing and learn new skills
- Willingness to work outdoors in all weathers
- Willingness to work in the early hours
- To be an advocate for First Light Festival and for Lowestoft.

In return we hope to provide an opportunity to meet new people, try new things, gain experiences, learn new skill and be part of something special!

Before the big event we will be holding training and social events, where you will get to meet other volunteers and the First Light Festival team

We are looking for volunteers to fulfil the following roles (you may do more than one!)

### **1. Festival Assistants**

This role includes supporting our work leading into the festival as well as during the festival itself. Tasks may involve but are not limited to:

- Helping out with admin prep at the Festival offices.
- Supporting artist liaison and running of the green room
- Helping us to distribute programmes prior to the festival.
- Supporting the box office and information point, including selling tickets.

### **2. Festival Ambassadors**

Tasks may involve but are not limited to:

- Helping us to distribute programmes during the festival
- Supporting audiences with finding events, facilities and venues.
- Provide information about Festival activities.
- Talking to audience members to complete surveys about the success of the Festival and how it can be improved upon in the future

### **3. Event Stewards**

Tasks may involve but are not limited to:

- Assist with the smooth running of events and performances as directed by the Venue Manager
- Help with setting up and packing down for events and activities
- Welcoming artists to the venue
- Welcome and interact proactively with the public and audiences
- Checking tickets and helping to distribute headphones where required.
- Work with the event team to manage crowds and capacities of venues
- Ensure the safety of the crowd/audience, e.g. in the event of an emergency evacuation
- Complete light lifting and manual tasks if you are willing and able to do so

### **4. Festival Wardens**

Tasks may involve but are not limited to:

- Proactively support First Light Festival's efforts to look after our environment
- Assist with keeping the site clear of litter and ensuring audiences know which bins to use, where to refill water bottles etc.
- Assist with the smooth running of the site as directed by the Site Manager, checking that bins are not overflowing, toilets are in working order and stocked with toilet roll etc.

## 5. Camp site stewards

Tasks may involve but are not limited to:

- Assist with the smooth running of the campsite as directed by the Campsite Manager
- Welcome campers
- Support setting up tents
- Ensure the safety of campers, e.g. in the event of an emergency evacuation
- Assist with keep the site clear of litter
- Assist with ensuring toilets are in working order and stocked with toilet roll

Whichever roles you wish to apply for, remember that working at an outdoor festival can be unpredictable and you may end up doing something that you didn't quite expect, but may enjoy all the same.

We welcome applications from people of all backgrounds and abilities. Roles are allocated on experience and availability, however due to the terrain of the festival site there may be some roles and locations which are not suitable for everyone. We are a happy to discuss access requirements with volunteers on a case by case basis and strive to make reasonable adjustments where we can.

If you have any queries or questions regarding volunteering at First Light Festival, please contact [volunteer@firstlightlowestoft.com](mailto:volunteer@firstlightlowestoft.com) and we can help!

To apply please complete [the google form via this link](#)